

[REDACTED]
[REDACTED]
Dear Ms. [REDACTED]

I am writing this letter to acknowledge the continuing extraordinary performance of one of the Activities staff in the Alzheimer's unit. My father, [REDACTED], has been at [REDACTED] for just about six months and has had generally excellent care and appears to be thriving, but in recent weeks, he has done particularly interesting things helped by Mr. Pablo Graviel. Pablo picked up early on my father's interest in music, and has encouraged him to play the piano, taking extra care to copy sheet music for my father to play and encouraging him to accompany Pablo when Pablo leads group singing activities. I have rarely seen my father this engaged in any activity since the onset of his disease, over five years ago. In particular, although my father had a piano in his apartment at the Gardens, he played it very little in his last year or so there. He is now playing old songs he remembers and sings from Pablo's sheet music, and is enjoying himself immensely. Pablo's gentle and persistent encouragement hits just the right tone and gets my father going without pushing. I am very grateful to Mr. Graviel for this attention to my father's well-being.

It's hard to single out one individual among the many excellent staff members on the second floor under [REDACTED] inspiring leadership. But Pablo's contribution seems so far beyond the call of duty as to deserve a special mention. It's just one more reason we're so happy that my father is a resident at [REDACTED]

Sincerely,

[REDACTED]

cc: [REDACTED]